



## Nebraska Western Iowa Health Care System VAVS MINUTES

Wednesday: July 26<sup>th</sup>, 2023 1:30 - 3:00

**Welcome** – The meeting started with an endurance test. Members waited in 105 (heat index) heat before gaining entrance to the building! CDCE Specialists Cynthia Pommells and Heather Shelley graciously provided water to those waiting outside.

Once inside and cooled down, Interim CDCE Chief Jon Boothe welcomed VAVS Members and VA Staff.

After the Pledge of Allegiance and Roll call. Jon highlighted the Volunteer Appreciation Banquets in Omaha, Lincoln, and Grand Island. The 1950's Rock and Roll Themed events were well planned and well attended. He noted how nice it was to get everyone together face-to-face and formally thank our amazing volunteers.

Jon recognized the July 5<sup>th</sup> "Cookie Day success made possible by Iowa American Legion Auxiliary, VFW Auxiliary # 2503, Military Order of the Purple Heart #260, Daughters of the American Revolution, Daughters of the American Colonists and the Military Order of the Cootie Auxiliary (clowns and all!).

Jon then gave a CDCE Update, which included:

- Dispatch office opened.
- New Program Support Positions (PSA's) have been hired. One PSA will run the dispatch office and the second will provide support to volunteers on shift.
- On-line scheduler is active.
- Front desk hours expanded from 8 am to 4 pm to 7 am to 5 pm.
- Volunteer Programs/Recruitment has been successful.
  - Cookie baking program is back.
- Volunteer Engagement Team-third meeting was held. They have generated many ideas to improve customer service to our Veteran Patient and have also made many suggestions to improving the environment for volunteers.

**Stand Down**-CDCE Specialist Cynthia Pommels and Mental Health Special Programs Director Kerry Miller Loos presented the needs for the Stand Down that will be held in November at UNO. (Needs list attached)

## Discussion:

Ann Crawford noted the American Legion Auxiliary, Dept. of Iowa purchased medals for the Creative Arts Festival Award Winners. but had heard no mention of a recognition event. CDCE committed to helping coordinate an event. Details will follow.

Dick Ryba asked about items that still have value but are thrown out by the medical center when remodeling occurs. He wanted to know why those items aren't donated vs. throwing them away. Jon said he will communicate the policy during the next meeting.

Francis Durham.....gave a testimony of his experience as a patient at the VA. He noted the great personalized care he received. It appeared most could relate to his words as everyone in the room gave applause.

Jennifer shared the updated plans for making the donation process more transparent by better communicating how earmarked funds are used and what their specific needs are. We look forward to sharing these needs with your Organizations.

Finally, CDCE asked that members send ideas regarding improvement of the meeting. CDCE wants to know what members find most valuable and assure it is being provided.

## Future VAVS Meetings (4th Wednesday of the Month):

1:30 p.m., Wednesday, July 26, 2023 - VAVS Committee Members

1:30 p.m., Wednesday, October 25, 2023 – VAVS Committee Members

1:30 p.m., Wednesday, January 24, 2024 - VAVS Committee Members

1:30 p.m., Wednesday, April 24th, 2024 - VAVS Committee Members

JENNY ROSENBALM, MOL, BS, RHIA

JON BOOTHE,

Associate Director

Jenny Diel

Acting Chief, CDCE

TON BOOK

Attachment Roster

## Nebraska-Western Iowa Health Care System, Omaha, NE 68105 VAVS Committee Meeting, Cumulative Attendance Record - FY 2023

JENNY ROSENBALM, MOL, BS, RHIA Associate Director					BOO	THE ief, C	OCE
	AJR	Certifi	cation				
Air Force Association	Month	Ехр	ires	Oct	Jan	Apr	Jul
David Skilton							
David Oklitori	N/A	Unk	Rep	Α	Α	A	A
American Legion							
Vacant (Iowa) *	-						
Vacant (IOWa)							
American Legion Auxiliary							
Jean Brown (Iowa)		Ind	Rep	P	A	IP	ΙΛ
Ann Crawford (Iowa)		Ind	Rep	P	P	P	A
Paula Pillen (Nebraska)	NOV	Pending	Rep	P	P	P	E
Trish Schnack			ПОР	P	P	P	
Donna Smith (Vet Home)		Unk		A	A	A	P
American Red Cross Louis Wagner							
Kevin Zuroski	APR	Ind	Rep	E	Р	Р	Α
- Lavori		Ind	Dep	Р	Α	Α	E
AMVETS Auxiliary Vacant (Nebraska) *							
Janice Holtz (Iowa)	SEP -	11-1					
(10110)		Unk	Rep	Α	Α	E	E
Combat Vet Motorcycle Ass'c							
Kurt Busch	N/A	N/A	Н	Р	Α	Α	Е
Daughters of Union Vets Civil War							
		Ind	Rep	A	Α	Λ	Λ ]
Bonnie Burdine (Nebraska)	1884		1,00	7	~	A	A
Bonnie Burdine (Nebraska) Bue Mize (Iowa)	JAN -			A	Δ	Δ	D 1
Bonnie Burdine (Nebraska) Bue Mize (Iowa)	JAN	Ind	Rep	Α	Α	Α	Р
Bonnie Burdine (Nebraska)	JAN	Ind	Rep				
Bonnie Burdine (Nebraska) Bue Mize (Iowa) Disabled American Veterans	JAN -			X X	X X	P X	P X

	AJR	Certifi	cation	7			
Elks	Due	Expires		Oct	Jan	Apr	Ju
Richard Klinger	E Williams	<del></del>		_			
Mia Newell	APR	Ind	Rep	P	P	P	F
		Ind	Dep	P	P	Α	F
Gold Star Wives of America, Inc.							
Martha Didamo	ADD	Ind	Rep	IP	Р	Р	
Rita Gardner *	APR	PENDING	Rep	P	P	E	E
Military Order of the Cootie							
Gary Steckelberg	FEB	Ind	Dep	P	Р	Р	E
Military Order of the Cootie Aux							
Marcia Jones		Ind	Rep	Р	Р	P	
Dorothy Steckelberg	SEP	Ind	Dep	P	P		P
Janice Davis		Ind	Dep	P	P	P	P
Military Order of the Purple Heart Jerry Eledge		Unk	Dep	Р	Α	Р	Р
Military Order of the Purple Heart Aux							
Barbara Counihan	ООТ	Unk	Rep	Р	Р	ET	D
inda Eledge	ОСТ	PENDING	Hon	P	A	P	P
Nat'l Masonic Services Assc							
Anthony Johnson	1444	Ind	Rep	E	A	E	E
less H. Winn II	JAN	Ind	Rep	A	A	A	A
lat'l Soc Daughters of American Rev						***	
Ann Cox		Unk	Rep	P	P	P	-
Marta Dempsey	OCT	Unk	Dep	P	E	P	P
aren Fitzgibbons	OCT	Unk	Dep	P	P	E	P
Blenda Irish		Unk	Dep	P	P	E	P
lat'l Soc Col Dames of XVII Century							
/acant	N/A	Ind	Rep	X	Х	X	Y
			· (Op	^	^	^	X

		AJR Month	The second secon	cation ires	Oct	Jan	Apr	Jul
Nat'l Soc	U.S. Daughters of 1812							
Sandra Sp		JAN	Unk	Rep	E	Α	Α	Α
Sons of A	merican Legion							
Doug Was		JAN	Ind	Rep	P	Р	Р	Р
The Salva	tion Army							
Stephanie		MAR	Ind	Rep	P	Р	E	Р
	of Foreign Wars							
The second name of the second	ick" Ryba (Iowa)	APR	Ind	Rep	P	Р	A	Р
Francis Du	rham	ALK	Ind	Rep	Р	Р	Е	P
Veterans o	of Foreign Wars Aux							
	arquez (Nebraska)		Ind	Rep	A	Р	E	Α
(Vacant) (Nebraska) * Nora Clark (Iowa) Marilyn Robinson (Iowa)		NOV		1.00	X	X	X	X
		NOV	Ind	Dep	P	A	Ê	E
			Ind	Dep	Α	Р	A	A
√ietnam Ve	eterans of America, Inc							
Thomas Bro		MAY	Ind	Rep	P	P	P	Р
							- We - L	77.5
	PRESENT			R	F	Represe	ntativo	
4	ABSENT			D			econtati	

P	PRESENT
A	ABSENT
*	NO CERTIFICATION
E	EXCUSED
Ind	INDEFINITELY
IIIII	REP REPLACED
N/A	No meeting COVID-19 Pandemic

R	Representative
D	Deputy Representative
AR	Associate Representative
DA	eputy Associate Representativ
Н	Honorary Representative
Unk	UNKNOWN

<sup>3</sup> consecutive unexcused absenses will result in termination of Rep/Dep status

<sup>\*</sup> Need formal appointment in writing